Incident	Summary	for	1/06/00	till	30/06/00
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Complaint Number	Date Time	Complaint Details	Summary	First Response (mins)
9411	01/06/2000 09:36	Offensive odour from nearby animal remedies plant. Wallaceville, Upper Hutt.	Odour confirmed to be offensive and objectionable during the investigation. Source of odour confirmed as animal remedies plant, Upper Hutt.	50
9412	01/06/2000 09:41	Offensive odour from nearby animal remedies plant. Wallaceville, Upper Hutt.	Odour confirmed to be offensive and objectionable during the investigation. Source of odour confirmed as animal remedies plant, Upper Hutt.	45
9434	01/06/2000 15:10	Vehicles accessing a subdivision via the Coastal Marine Area. Camborne, Porirua.	Traced to a contracting firm, who were given a warning.	65
9413	02/06/2000 16:22	Unpleasant odour from fast food restaurant in the CBD. Wellington Central.	Incident logged only as not odourous at time of complaint.	2
9497	04/06/2000 14:25	Temporary sewage discharge notification. Sorrento Bay, Seaview	Notification logged.	32795
9414	04/06/2000 15:25	Strong odour of paint thinners in apartment. Wellington Central.	Complaint passed to Wellington City Council for action as covered by Health Act.	3
9415	05/06/2000 11:55	Stream behind property is discoloured grey, like laundry water. Brooklyn, Wellington.	Appeared to be a cross connection with the sewerage system. Sewage utility operator asked to fix the problem. Subsequent investigation found the cause to be a blocked and overflowing sewer main.	25
9416	05/06/2000 14:25	Sewage on street. Strathmore, Wellington.	Sewage utility operator asked to fix the problem.	5

Complaint Number	Date Time	Complaint Details	Summary	First Response (mins)
9427	06/06/2000 09:03	Brown and disgusting water coming down tributary to Owhiro Bay Stream. Happy Valley, Wellington.	Contamination traced to an overflowing sewer line. Sewer utility operator asked to fix the overflow.	32
9428	06/06/2000 10:16	Dead goat in Hutt River at Sladden Park. Ava, Lower Hutt.	Dead goat was in the park itself, and not the river. Passed to Hutt City Council for action.	54
9424	06/06/2000 14:21	Sewage overflow notification. Wellington Harbour.	Notification logged.	0
9429	06/06/2000 14:53	Black discolouration of unnamed stream. Pauatahanui, Porirua.	Under investigation. Water samples taken from stream, awaiting results.	38
9440	06/06/2000 14:55	Hydrocarbon sheen in Karori Stream. Karori West, Wellington.	No evidence of contamination found at time of investigation.	15
9422	06/06/2000 15:12	Sewage overflow notification. Lower Hutt.	Notification logged.	0
9420	06/06/2000 15:12	Sewage overflow notification. Lower Hutt.	Notification logged.	0
9417	06/06/2000 15:12	Sewage overflow notification. Seaview, Lower Hutt.	Notification Logged.	0
9430	06/06/2000 16:10	Oil on rocks at Frank Kitts Lagoon. Wellington Central.	Minor amount of hydrocarbons present. No major effects on plants or animals. Application of dispersant would probably cause more harm than good, and the hydrocarbons will weather and disperse naturally.	52
9432	06/06/2000 16:10	Illegal landfill. Makara, Wellington.	There was no non-clean fill present on site. No issues for Wellington Regional Council.	4190

Complaint Number	Date Time	Complaint Details	Summary	First Response (mins)
9423	06/06/2000 16:31	Sewage overflow notification. Seaview, Lower Hutt.	Notification logged.	0
9452	06/06/2000 17:30	Temporary sewage discharge notification. Strathmore Park, Wellington.	Notification logged.	2
9453	06/06/2000 17:30	Temporary sewage discharge notification. Karori, Wellington.	Notification logged.	2
9419	06/06/2000 17:30	Foul odour from nearby landfill. Island Bay, Wellington.	No noxious, dangerous, offensive or objectionable odour at the time of investigation.	25
9421	06/06/2000 19:35	Offensive odour from nearby landfill. Island Bay, Wellington.	No noxious, dangerous, offensive or objectionable odour at the time of investigation.	17
9475	07/06/2000 11:55	Notification of complaint regarding food odour, Central Wellington	Complainant contacted and complaint logged - incident occurred the previous week	3
9468	07/06/2000 16:53	Foam in stormwater discharge to Hutt River. Avalon, Lower Hutt.	Incident dealt with by Hutt City Council. Logged only.	2
9464	08/06/2000 14:52	Hydrocarbons in the Waiwhetu Stream. Seaview, Lower Hutt.	Traced to commercial property in Gracefield. There was no obvious significant adverse effect on aquatic life in the stream, and the amount discharged was small.	36
9445	08/06/2000 16:05	Unpleasant sewage odour. Strathmore Park, Wellington.	Odour not present at time complainant called. Logged only at complainant's request.	2
9450	08/06/2000 16:47	Car dumped in reserve near Silverstream Bridge. Manor Park, Lower Hutt.	The car was on private land. Land owner said that they would remove the vehicle.	1273
9461	09/06/2000 10:34	Burnt rubber odour inside work building. Thorndon, Wellington.	Odour was not present at the time of investigation, however the likely source is a nearby coffee roasting operation.	2

Complaint Number	Date Time	Complaint Details	Summary	First Response (mins)
9455	09/06/2000 10:37	Temporary sewage discharge notification. Taita, Lower Hutt.	Notification logged.	2
9456	09/06/2000 10:37	Temporary sewage discharge notification. Pencarrow, Lower Hutt.	Notification logged.	2
9462	09/06/2000 11:02	Sickly burnt toast or rubber odour in work building. Thorndon, Wellington.	Under Investigation Odour was not present at the time of investigation, however the likely source is a nearby coffee roasting operation.	28
9447	09/06/2000 16:35	Siltation of unnamed tributary to Pauatahanui Stream. Judgeford, Porirua.	Logged at notifier's request.	2
9465	11/06/2000 09:54	Sewer overflow. Newlands, Wellington.	Utility operator asked to fix overflow.	2
9466	11/06/2000 10:49	Chemicals sprayed where they can enter the stormwater system. Chartwell, Wellington.	The spray system used was hot air, with a small amount of water to prevent fires.	2
9484	12/06/2000 11:20	Smoke from neighbouring fast food outlet is causing a nuisance. Newtown, Wellington.	No offensive or objectionable smoke at time of investigation.	25
9476	12/06/2000 14:00	Siltation of unnamed tributary to Pauatahanui Stream. Judgeford, Porirua.	Observed discharge of discoloured, silty water from quarry into unnamed tributary of Pauatahanui Stream	55
9496	12/06/2000 16:22	Temporary sewage discharge notification. Waiwhetu Stream, Seaview	Notification logged	21148
9483	13/06/2000 17:10	Gas sewage odour in area. Mornington, Wellington.	No odour present at time of notification. Complaint logged.	13
9473	14/06/2000 09:33	Odour coming from a nearby abattoir, Rangoon Heights, Khandallah.	Caller wanted complaint logged only, as odour was at only a low level.	0

Complaint Number	Date Time	Complaint Details	Summary	First Response (mins)
9485	14/06/2000 11:30	Concerned that the trainwash in the Tranz Metro yards discharges into the harbour. Wellington.	Trainwash is treated in a sump then discharged to sewer.	90
9477	14/06/2000 16:09	Siltation of unnamed tributary to Pauatahanui Stream. Judgeford, Porirua.	Unable to sample and observe fully due to lack of daylight	58
9469	14/06/2000 17:12	Unpleasant chicken frying odour throughout the Saint James Theatre. Wellington Central.	Objectionable odour confirmed. Source confirmed. Unable to respond within one hour as on another call at time of notification. Abatement notice issued after further complaints received.	108
9470	14/06/2000 21:20	Chicken cooking odour from nearby chicken restaurant is unpleasant and filling theatre. Wellington Central.	Objectionable odour confirmed in theatre. Source confirmed. Abatement notice issued after further complaints received.	17
9481	15/06/2000 10:30	Smoke discharging from neighbours domestic chimney is a nuisance. Wellington.	Passed to WCC for action.	3
9498	15/06/2000 12:35	Temporary sewage discharge notification. Wise Park pumpstation, Wainuiomata.	Notification logged.	17068
9482	15/06/2000 14:35	Possible illegal works at mouth of Kaiwharawhara Stream. Wellington.	Works possibly Wellington City Council. Under Investigation.	1165
9480	15/06/2000 19:19	Odour from neighbouring fast food outlet is carrying into theatre. Wellington Central.	Objectionable odour confirmed in theatre. Abatement Notice served.	9
9479	17/06/2000 17:00	Sewage is being discharged from neighbours property. Wellington Central.	Passed to WCC for action. Complainant to go and inform neighbours.	18
9474	18/06/2000 16:01	Odour is being emitted from the toilet vents along Happy Valley Road. Happy Valley, Wellington.	Passed back to Wellington City Council for action.	4

Complaint Number	Date Time	Complaint Details	Summary	First Response (mins)
9524	19/06/2000 08:25	Odour from toilet vent. Happy Valley Road, Wellington.	Notification received from WCC callcentre. WRC forwarded call to WCC drainage for investigation.	15
9508	19/06/2000 09:45	Very strong, hot metallic odour from neighbouring industry, Lyall Bay.	Source of odour unable to be confirmed.	20
9487	19/06/2000 11:25	Offensive odour from nearby asphalt plant, Tawa.	No odour detected at the time of the investigation.	40
9512	19/06/2000 15:05	Sewage discharge into Kumutoto Stream, Kelburn.	Sewage discharge notification passed to Wellington City Council for action for a second time.	5
9511	19/06/2000 16:30	Sickly, burnt toast odour in office building. Thorndon Quay, Central Wellington.	Odour not detected at time of investigation.	20
9491	20/06/2000 07:55	Offensive odour from nearby asphalt plant, Tawa.	Objectionable odour beyond the boundary of the plant confirmed. Odour detected as asphalt was loaded into trucks, fugitive discharge of blue smoke also observed.	60
9513	20/06/2000 15:35	Red/brown discolouration in harbour, Clyde Quay Marina, Oriental Bay, Wellington Harbour	Slight discolouration only observed. Possibly due to krill.	45
9514	21/06/2000 10:00	Neighbours bores deeper than 5m and therefore require resource consent. Moonshine Road, Judgeford, Porirua.	Under Investigation One bore installed 15 - 20 years ago. Second bore 5.9m deep, site owners requested to apply for resource consent.	10400
9499	22/06/2000 09:11	Unpleasant fish odour. Wellington Central.	No offensive or objectionable odour detected at time of investigation.	21
9500	22/06/2000 11:05	Stream is pollution with sewage from septic tank soakage field. Upper Hutt.	Stream sampled. Under investigation.	65

Complaint Number	Date Time	Complaint Details	Summary	Alleged Source Count	First Response (mins)
9515	22/06/2000 15:59	Strong odour from neighbouring industries. Lyall Bay.	No offensive or objectionable odour detectime of investigation.	ted at	38
9517	22/06/2000 17:15	Waste being buried in hole dug on rural property. Whitman's Valley, Upper Hutt.	Under investigation. General household a renovating waste in hole approx. 2 x 3 x1n		8570
9518	22/06/2000 17:15	Unconsented gravel extraction from river. Whiteman's Valley, Upper Hutt.	Under investigation.		8465
9520	23/06/2000 09:30	Fish odour in office building. The Terrace, Central Wellington.	No odour detected at time of investigation Nearby food premises notified of complain		33
9556	23/06/2000 10:20	Offensive odour from the nearby asphalt plant, Tawa.	No odour was detected at the house of the complainant. A noticeable odour was conbeyond the boundary of the plant but was considered to be objectionable.	nfirmed	13
9521	23/06/2000 10:28	Dead fish in creek, Whitby	Unable to trace cause of death as fish seve days old. Article in local paper reminding residents not to dispose of contaminants to stormwater.		47
9522	23/06/2000 12:06	Trout in pond sick and sluggish. Rapid deterioration likely to be due to water quality. Southern Landfill, Happy Valley, Wellington.	Unable to ascertain what is affecting trout. Water sampled. Under investigation.		84
9523	24/06/2000 18:38	Smoke and odour from medical waste, incinerator Miramar.	No smoke or odour detected at complainar property during inspection. Incinerator operators were ashing out the plant.	nts	22
9525	25/06/2000 14:04	Rotten fish odour from fish processing plant. Central Wellington.	Odour not considered offensive or objection at time of investigation.	onable	16
9493	26/06/2000 09:56	Ngauranga Stream discoloured yellow and smells like sewage. Ngauranga, Wellington.	No significant discolouration or odour pre the time of discolouration.	sent at	29

Complaint Number	Date Time	Complaint Details	Summary	First Response (mins)
9494	26/06/2000 12:45	Unpleasant fish odour. Wellington Central.	No noxious, dangerous, offensive or objectionable odour found at the time of investigation.	13
9510	26/06/2000 16:45	Offensive odour from neighbouring food outlet. Wellington Central.	Odour not confirmed as offensive or objectionable at time of investigation. Food outlet co-operated in ensuring minimum odour during event.	10
9532	27/06/2000 10:33	Silt from nearby quarry discolouring a tributary to the Pauatahanui Stream. Judgeford, Porirua.	Minor discolouration confirmed at the time of investigation.	57
9501	27/06/2000 14:04	Soap odour originating from industrial site, Petone, Lower Hutt.	No odour detected during the investigation.	49
9502	28/06/2000 14:46	Offensive odour from nearby animal remedies factory. Wallaceville, Upper Hutt.	Some odour detected, but not considered offensive or objectionable at time of investigation.	0
9503	28/06/2000 16:35	Hydrocarbons in Pauatahanui Inlet. Paremata, Porirua.	No hydrocarbons present at the time of investigation.	40
9505	28/06/2000 17:00	Hydrocarbons in Pauatahanui Inlet. Paremata, Porirua.	No hydrocarbons present at the time of investigation.	15
9534	28/06/2000 19:02	Objectionable chicken odour. Wellington Central.	No noxious, dangerous, offensive or objectionable odour at the time of investigation.	20
9537	29/06/2000 09:08	Spill from private wastewater treatment system. Akatarawa, Upper Hutt.	Spill was minor and has been cleaned up.	172
9536	29/06/2000 09:10	Painters washing brushes into stormwater system. Te Kainga, Wellington.	Painters warned, and informed of the correct way to dispose of paint waste.	90

Complaint Number	Date Time	Complaint Details	Summary	First Response (mins)
9538	29/06/2000 10:35	Asphalt odour. Rangoon Heights, Wellington.	No noxious, dangerous, offensive or objectionable odour at the time of investigation.	15
9506	29/06/2000 16:00	Untreated sewage being discharged into the Wainuiomata River. Wainuiomata.	Under Investigation.	-
9539	29/06/2000 18:03	Objectionable chicken odour. Wellington Central.	No noxious, dangerous, offensive or objectionable odour at the time of investigation.	8
9541	29/06/2000 18:50	Sewage odour. Island Bay, Wellington.	Logged at the notifier's request.	0
9543	29/06/2000 18:57	Sewage odour. Island Bay, Wellington.	Logged at the notifier's request.	0