

Wellington City Transport Limited 2-i 2 Allen Street PO Box 14 070, Wellington New Zealand Tel 64-4-802 4 100 Fax 64-4-802 4259 www.stagecoach.co.nz

29 October 2002

Councillor Chris Chairman, Passenger Transport Committee Wellington Regional Council P O Box 11 646 WELLINGTON

Dear Councillor Turver

Stagecoach Training Investment

At a recent Transport Committee Meeting Stagecoach was asked what percentage of our labour costs were spent on driver training.

We have calculated the investment in driver training to be 4.45% of our actual total driver labour cost. It should be noted that when making this calculation the total labour cost included overtime and penal rates. This calculation was done for the 12 months ending 3 1 March 2002.

The training includes such items as:

- Trainer salaries
- Facilitator wages (Facilitators are drivers who run peer training modules which include topics such as customer service, dealing with school children)
- Occupational Health and Safety
- Tutor Operator wages
- License costs and reimbursements
- Trainee wages
- Defensive Driving Assessments
- Open Learning Centre

Please feel free to contact me should you require any further information or clarification.

Yours sincerely

Ian Turner Commercial Director STAGECOACH NEW ZEALAND

CC: Councillor J Aitken Mr A Cross

