

5 May 2023

File Ref: OIAPR-1274023063-1945

Tēnā koe [REDACTED]

Request for information: 2023-085

I refer to your request for information dated 17 April 2023, which was received by Greater Wellington Regional Council (Greater Wellington) on 17 April 2023. You have requested the following:

"I would like to find information about the number and nature of any odour complaints in recent years. Can you please direct me? Many thanks"

On 19 April 2023, you agreed to clarify your request to:

"Dates and descriptions of complaints received by Taylor Preston and the Greater Wellington contact centre since 1 January 2019 in addition to headline statistics for each calendar year."

As the clarification of your request was done within the statutory seven working day timeframe provided for under the Local Government Official Information and Meetings Act 1987, Greater Wellington restarted the 20 working day timeframe to respond.

Greater Wellington's response follows:

Attachment 1 contains Greater Wellington's record of Taylor Preston complaints from 1 January 2019. **Attachment 2** contains Taylor Preston's record of Odour Complaints from 2019-2023.

The total notifications for each year since 2019 have been summarised in the table below:

Year	Received by Taylor Preston	Received by Greater Wellington	Total
2019	7	3	10
2020	6	5	11
2021	4	6	10
2022	20	35	55
2023	3	4	7

This information has been extracted from our incidents and investigations database. An excel spreadsheet of all incidents since 1 January 2019 was used. The search terms used include: "Taylor", "Preston", "meatworks", "meat", "131 Centennial Highway" & "abattoir". We have checked through the search results and only included incidents that relate to Taylor Preston Limited. There is a chance that complaints were not picked up during this process, such as if the contact centre did not use any of the key words identified above.

Please note we have withheld information pertaining to names, contact details, and addresses of notifiers under section 7(2)(a) of the Local Government Official Information and Meetings Act 1987 (the Act) to protect the privacy of natural persons, including that of deceased natural persons.

We have considered whether the public interest in the requested information outweighs Greater Wellington's need to withhold the information pertaining to names, contact details, and addresses of notifiers. As a result, we do not consider that the public interest outweighs Greater Wellington's reason for withholding parts of the document under the grounds identified above.

If you have any concerns with the decision(s) referred to in this letter, you have the right to request an investigation and review by the Ombudsman under section 27(3) of the Act

Please note that it is our policy to proactively release our responses to official information requests where possible. Our response to your request will be published shortly on Greater Wellington's website with your personal information removed.

Nāku iti noa, nā



Al Cross
Kaiwhakahaere Matua Taiao | General Manager, Environment Management

Attachments (2)